

Activities prior to September 1, 2010

On August 16, 2010 at 8:00 am the <Amend> button will no longer be visible to Insurer Users. This functionality will be removed temporarily until September 1, 2010 in anticipation of the changes effective on that date.

All forms put into the “amend” state prior to August 16th will have a probation period of 14 days where the changes can be made to the form by the health care facility until end of business day 5:00 pm EDT on August 31, 2010.

What this means...

Insurers will not be able to use the amend function **ON OR AFTER** Aug 16, 2010. Facilities will have to complete any documents in the “Amendment Required” or “Amending” state **BEFORE** 5:00pm EDT Aug 31, 2010.

Activities on August 31, 2010

The current HCAI application will be unavailable as of August 31, 2010 5:00 pm EDT. All form submissions must be completed prior to 5:00 pm.

Once the system is taken offline access will be removed for web and integration use by insurers.

The HCAI Performance Meter on the www.hcaiinfo.ca website will be set to red for the time the system is offline, and then set back to green once the system is reactivated on Sept 1, 2010.



What are the changes that are being made?

Auto Reforms will take effect as of 8:00 am September 1, 2010 to display the new FSCO approved forms.

Available for creation of drafts and submissions as of September 1, 2010 8:00 am will be:

- OCF-18 Treatment and Assessment Plan
- OCF-23 Treatment Confirmation Form
- OCF-21 Auto Insurance Standard Invoice

Further changes have been implemented to accommodate new GAP codes for the Minor Injury Guideline.

How can I learn more about how to work within the new system?

For assistance understanding the form changes, please visit the "Auto Reform and HCAI" page in the Insurer portal at www.hcaiinfo.ca.