

HCAI Update

Date: June 12, 2014
To: Insurers

HCAI 2014, Mid-Year Review

The first six months of 2014 have been busy for HCAI, involving a system release in June, alongside ongoing development and communication activities in support of the Service Provider Licensing initiative being overseen by the [Financial Services Commission of Ontario](#) (FSCO).

Over the next few months, two important business events are planned:

- **HCAI Fall Release 3.12**
 - **November 1, 2014**, this regulatory-driven release will involve several changes in preparation for service provider licensing, together with other system changes developed in response to industry need.
- **Service Provider Licensing**
 - **December 1, 2014**, HCAI will be implementing business rules to accommodate FSCO's new service provider licence information.

Service Provider Licensing

As of June 1, 2014, FSCO's licence application window is open—applications for a service provider licence [can now be completed and submitted online at FSCO's website](#). Health care facilities should apply immediately to ensure they are eligible for a licensing decision by November 30, 2014.

- **Useful Support Resources - FSCO**
 - Need help understanding licensing? You can [find it](#) at FSCO's Service Provider webpages. FSCO offers a number of resources to assist in the licence application process such as:
 - [eNewsletters](#)
 - [Guide to Service Provider Licensing](#)
 - [Frequently Asked Questions](#)
 - [Service Providers Instructional Video](#)

Health Claims for Auto Insurance

How is HCAI helping in the licence application process?

Several resources (instructional text and video) are now available in the [Service Provider Licensing page](#) at HCAIinfo's [Related Initiatives portal](#) to assist health care facilities. To learn more, click on one of the titles listed below:

- [Preparing to Apply for My Service Provider Licence](#)
- [Enrolling Additional Facility Locations](#)
- [How does Service Provider licensing affect my HCAI experience?](#)

The HCAI Insurer User Group (IUG) meets on a monthly basis to discuss the HCAI system and relevant events in the HCAI business environment.

- FSCO representatives have been recent presenters at IUG meetings to promote the Service Provider Licensing initiative and respond to insurer questions.
- IUG members are instructing the companies they represent to encourage actively the facilities that constitute HCAI's health care community to apply for a service provider licence immediately.

Does licensing affect integrating insurers?

Yes—Release 3.12 contains several changes related to FSCO's Service Provider Licensing initiative that involve modifications to the HCAI schema.

- A number of communications directed to HCAI's integrating insurer community are scheduled for the summer months.
- Integrating insurers can expect to be engaged in development and testing activities in preparation for Release 3.12.

Next Steps

- Share this HCAI Update with your technical resources** so they are aware that Release 3.12 preparatory activities are required throughout the summer.
- Encourage preferred vendors** with which your company interacts to apply for their licence early to prevent disruption in direct billing.
- Create a process for adjudication staff** to promote service provider licensing with each facility they do business.