

HCAI Update

Date: September 10, 2015
To: Insurers

System Release 3.14

HCAI's fall 2015 system release, Release 3.14, will be available on November 2.

Release 3.14 includes enhancements to the HCAI web application (www.hcai.ca), improvements to HCAI functionality, and system integration changes.

Planned HCAI System Unavailability

In preparation for Release 3.14, the following system unavailability window is planned:

October 30 – November 2, 2015

- The HCAI system will be unavailable from **5:00 p.m. (ET) October 30, 2015** and is expected to resume active status at **8:00 a.m. (ET) November 2, 2015**.
- Every Insurer must have all of its integration transactions successfully processed by **4:59 p.m. (ET) October 30, 2015**.

What's changing?

Enhancements to the HCAI Web Application

- The Facility Name field has been enlarged from 50 to 200 characters.
 - This change will accommodate those health care businesses with long operating/trade names.
- A notification window has been added.
 - The window will communicate details about the HCAI system and/or events in the HCAI business environment, as appropriate.

Improvements to HCAI Functionality

- The rarely used Amending feature for the OCF-18 and OCF-21 B/C will be fully removed.

What's next?

Ensure your company uses a [recommended web browser and operating system configuration](#) when interacting with HCAI via www.hcai.ca.