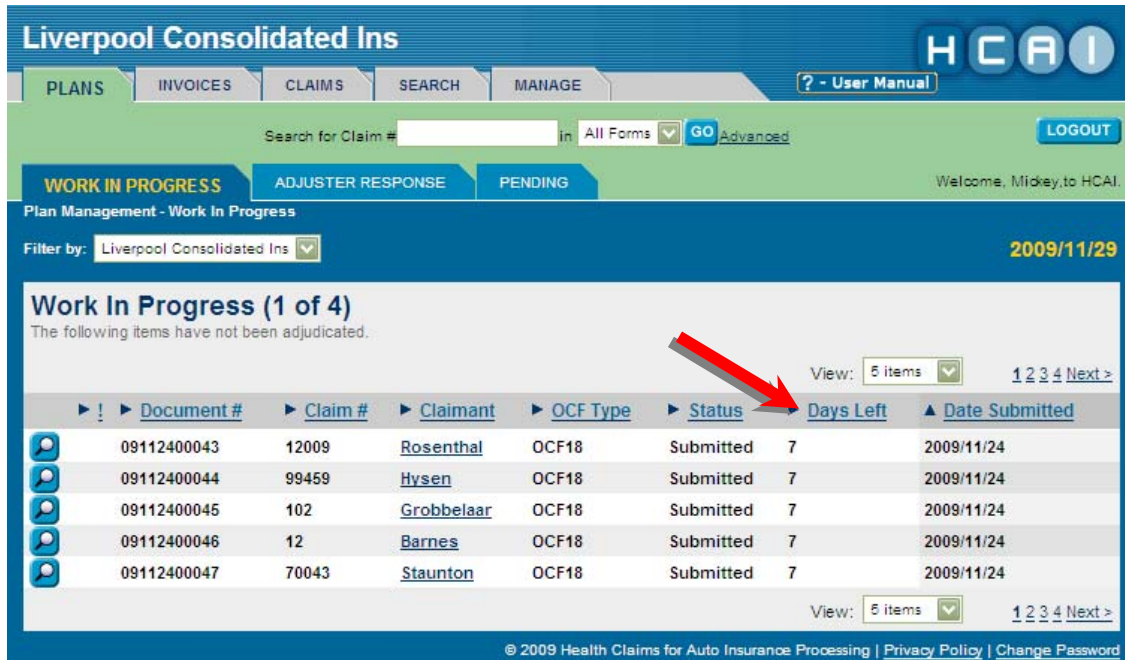


## HCAI - Statutory Holidays

The "Days Left" column displayed in HCAI's "Plans – Work in Progress" sub-tab is based upon the SABS timelines.



The screenshot shows the HCAI interface for 'Liverpool Consolidated Ins'. The 'WORK IN PROGRESS' sub-tab is active. The table displays the following data:

Document #	Claim #	Claimant	OCF Type	Status	Days Left	Date Submitted
09112400043	12009	Rosenthal	OCF18	Submitted	7	2009/11/24
09112400044	99459	Hysen	OCF18	Submitted	7	2009/11/24
09112400045	102	Grobbelaar	OCF18	Submitted	7	2009/11/24
09112400046	12	Barnes	OCF18	Submitted	7	2009/11/24
09112400047	70043	Staunton	OCF18	Submitted	7	2009/11/24

Business days are Monday to Friday and do not include Saturdays and public holidays. Public holidays are Sunday, New Year's Day, Family Day, Good Friday, Victoria Day, Canada Day, Labour Day, Thanksgiving Day, Christmas Day and Boxing Day.

For greater certainty, it is important to note that Easter Monday, Remembrance Day and the first Monday in August (the Civic Holiday) are not considered public holidays for the purposes of the "Days Left" calculation.

The "Invoice – Work in Progress" sub-tab also has a "Days Left" column, which is based upon calendar days. There is no deduction taken for Public Holidays from this box.

*(The above information is provided only for clarity purposes on the functionality of the Days Left calculation in HCAI. Adjusters should review the Statutory Accident Benefits Schedule directly to determine when a form is due.)*