

Service Provider Licensing & HCAI

Your SPL Status Impacts How You Submit OCF-21s

To comply with FSRA's business rules, in Part 4 of the OCF-21B/C, Facilities must answer the question, "Is the payee the Health Care Facility?". In order to be paid directly by the Insurer, Facilities must have a valid Service Provider Licence both at the time of submission and when the treatment goods and/or services were provided. **View the process flow chart below to ensure your OCF submission runs smoothly.**

Is the Payee the Health Care Facility?

Yes
(Valid SPL)



Facility Submits OCF-21 in HCAI



Insurer Adjudicates OCF-21



Insurer Pays Facility Directly



Please note:

If the business legal name or trade name on your Service Provider Licence does not match the Facility Name and "Cheque Payable To" name in HCAI, you won't be able to be paid directly by the Insurer.

No
(Unlicensed)

Claimant Pays Facility Directly



Facility Submits OCF-21 in HCAI



Claimant Submits Printed OCF-21 to Insurer



Insurer Adjudicates OCF-21

Insurer Pays Claimant

Reimbursement for treatment goods and/or services provided is paid to the claimant/patient.

