

Here's What Health Care Facilities Need To Know About The HCAI Guideline

FSRA Assumed Regulatory Functions of FSCO

The Financial Services Regulatory Authority of Ontario (FSRA) was established to replace the Financial Services Commission of Ontario (FSCO). As a separate organization from HCAI, FSRA oversees the Ontario government's service provider licensing system and now governs the use of HCAI via the HCAI Guideline.



What's in the HCAI Guideline

Which Insurers, Health Care Facilities and Health Care Professionals are subject to the guideline and in what circumstances.

Goods and Services subject to the HCAI Guideline.

What Forms Must Go Through HCAI:

➤ OCF-18s,-21s,-23s and the Form 1 must be submitted to Insurers only through the HCAI system.

Service Provider Licensing & HCAI:

➤ This section of the guideline provides information on FSRA's Public Registry of Service Providers.



For More Information...

→ Visit HCAIinfo's [Should I Enrol page](#) to find out if HCAI applies to your business.

→ Review [Appendix 2](#) to ensure the treatment goods and/or services you provide to your patient are subject to the guideline.

→ [Page 4](#) in the guideline outlines the applicable forms that must be delivered through the HCAI application.

→ View your Service Provider Licence status [here](#) on FSRA's website. For more information on fees and other requirements, visit FSRA's [Service Provider Licence FAQs page](#).

Billing Procedures:

- Frequency of invoicing per month
- Duplicate invoices
- Next steps on approved Goods and Services
- How to store your submitted OCFs
- Which appropriate version of the OCF-21B/C to use



See [page 5](#) of the HCAI Guideline for detailed billing procedures such as frequency of invoicing, duplicate invoices, approved goods and services, and more.

If your Facility is an unlicensed service provider, instructions on how to submit an OCF-21 without a Service Provider Licence can be found on [page 5](#) of the HCAI Guideline. Explore HCAIinfo's [Provider Support](#) tab for more information on filling out, submitting, storing and tracking OCFs.

Standard Coding in HCAI:

- Injury and Sequelae Codes
- Intervention (Treatment) Codes
- Unit Measure Codes
- Health Professional References Codes (Provider Type Codes)



Please contact your [Health Professional Association or Regulatory College](#) for help determining which code is most appropriate for your OCF.

Facility Registry, SPL and Validation Rules:

- Facility Registry and Service Provider Licensing Rules
- Validation Rules
 - ✓ Common Document Submission Rules
 - ✓ Unit of Measure for Goods and Services Rendered Rules
 - ✓ Common Invoice and Plan Submission Rules



See [Appendix 1](#) in the HCAI Guideline.



Review [Appendix 3](#) in the HCAI Guideline.

Questions about the HCAI Guideline?

HCAI Facility Support is unable to interpret FSRA's guidelines. For inquiries about the HCAI Guideline please [contact FSRA directly](#).

HCAI Bootcamp, your resource for the optimal HCAI experience