

What's New in Release 3.18?



Health Care Facility Edition

Release Timeline

HCAI's fall system release, Release 3.18, goes live on **October 2, 2017**

October 2017

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

PLANS INVOICES SEARCH MANAGE ? - User Manual

Search for Patient Last Name in All Forms Exact Match Advanced

DOCUMENT SEARCH Welcome, Emma, to HCAI. 2017/08/21

Search Results (1 of 1) [Refine Search](#)
Document Results for "Date Submitted From: 2010/08/04, Date Submitted To: 2017/08/02, Archival Status: Not Archived"
View: 10 items

[Fox, June | Form 1](#)
Document Number: 16081600002
Claim Number: 25521
Submitted by **Orchard Rehabilitation** on 2016/08/16 Assessed Benefit: **\$379.63**
Last Modified Date: 2016/09/26 Approved Benefit: **\$0.00**
Status: Review Required
Policy Holder: Smith ,
Policy Number:
Date of Accident: 2016/07/09

[Fox, June | Form 1](#)
Document Number: 16072800002
Claim Number: 25521
Submitted by **Orchard Rehabilitation** on 2016/07/28 Assessed Benefit: **\$379.63**
Last Modified Date: 2016/09/27 Approved Benefit: **\$379.63**
Status: Approved
Policy Holder: Smith ,
Policy Number:
Date of Accident: 2016/07/09

We've improved the Document Search screen – Results are now arranged by the date they were submitted, with the most recent results first

Search for Patient Last Name

in **All Forms** ▼ Exact Match[GO](#) [Advanced](#)[LOGOUT](#)

DOCUMENT SEARCH

Welcome, Emma, to HCAI.

2017/08/21

OCF Search

Enter your search criteria and click "Search"

Date Submitted - From:



To:



Document Number:

 Exact Match

Claim Number:

 Exact Match

Policy Number:

 Exact Match

Date of Accident:



Date of Birth:



Claimant Last Name:

 Exact Match

Claimant First Name:

 Exact Match

Claimant Phone Number:

 Exact Match[Advanced Options >>](#)

We also removed the pre-populated date range on the OCF Search screen to make your searches faster and easier.

We've added a Print button to the document submission screen. This won't change the submission process – it will just be easier for Facilities to print their documents following successful submission.

Create Form 1 H C A I

Claim Identifier	Return this form to:	Document Identifier
Applicant Name: Fox, June Claim Number: 25521 Policy Number: Date of Accident: 2016/07/09	Nova Insurance 11 Millard St. Peterborough, Ontario M1M1M1	Document Number: 17081000001 Document Type: Form 1 Date Submitted: 2017/08/10 Source: Web Version Effective Date: 2016/07/22 Archival Status: Not Archived

You have submitted document number 17081000001. Please note that the document is not considered complete until the attachments, if any are indicated, are received by the insurer.

PRINT **CLOSE WINDOW**

The document number will also be displayed on the printed form.

Fewer pop-ups across HCAI

To reduce the number of clicks needed to navigate HCAI, we've removed many of the trivial 'Are you sure?' pop-up boxes.



A new reminder on the Enrolment screen

New Facilities should be aware that their Facility may be deactivated if they do not use HCAI within three months of registration **and** they do not have a FSCO service provider license.

This change applies to all Facilities registered after **May 1, 2017**.

End-dated Facilities can re-enroll should they need to treat an auto insurance claimant.

What's Next?

- **Share this HCAI Update** with individuals at your organization who interact with the HCAI system
- **Keep checking [HCAIinfo.ca](https://www.hcaiinfo.ca)** – HCAI's dedicated eLearning resource site – over the coming months for more information