

What's New? Release 3.27

May 2, 2022



Insurer Edition

Timeline for Changes

- HCAI System Release 3.27 goes live on **May 2, 2022**

#1 Documents Worklist Enhancements

- The Documents Worklist will now display each OCF's **Proposed Amount**. If the OCF has been adjudicated, the worklist will also display the **Approved Amount**. This makes it easy to see these amounts at a glance without opening each OCF.
- You will also be able to click on the column header to sort your worklist by dollar amount, in ascending or descending order.

The screenshot shows the 'My Responses' section of the Documents Worklist. It displays a table of 3 documents. The table has columns for Document #, Claim #, Claimant, Claimant File Owner, Document Type, Status, Date Responded, Proposed Amount (\$), and Approved Amount (\$). The Proposed Amount and Approved Amount columns are highlighted with a green box, and a callout box shows the sorting options for these columns. The Proposed Amount column is currently sorted in descending order, and the Approved Amount column is currently sorted in ascending order. The table shows three rows of data:

Document #	Claim #	Claimant	Claimant File Owner	Document Type	Status	Date Responded	Proposed Amount (\$)	Approved Amount (\$)
1811060003	565565	Chris	Dallaire, Natalie	OCF21B	Approved	2018/11/06	\$3,039.70	\$3,039.70
21031000034	565565	Fox	Dallaire, Natalie	OCF21B	Approved	2021/03/18	\$2,825.00	\$2,825.00
18082800001	565565	Chris	Dallaire, Natalie	OCF23	Responded	2019/02/11	\$2,200.00	\$2,200.00

The callout boxes show the following sorting options:

- Proposed Amount (\$): View: 3 items, 1 2 3 4 5 ... Next >
- Approved Amount (\$): View: 3 items, 1 2 3 4 5 ... Next >

#2 Updated HCAI Insurer Terms and Conditions

- Effective June 8, 2019, the Financial Services Regulatory Authority of Ontario (FSRA) assumed the regulatory functions of the Financial Services Commission of Ontario (FSCO). As a result, the HCAI Insurer Terms and Conditions will be updated to reflect that FSRA is now the regulator.
- Please visit [HCAIinfo's Enrolment Forms](#) page if you would like to review the updated language. The updated Terms and Conditions will apply as of May 2, 2022. No further action is required on your part.

HCAI
Health Claims for Auto Insurance

Health Care Facility | **Insurers** | Related Initiatives

What's New **New to HCAI** Management & Admin Adjuster Support Migration Troubleshooting Resources Privacy

Enrolment forms

Please note: this page deals specifically with Insurer Enrollment in HCAI. For Health Care Facility Enrolment, please [click here](#).

Please ensure an enrolment package is completed and signed for each Parent and/or Child insurance company that needs to enroll with HCAI.

Insurer Enrolment Package		
Material (PDF)	Review?	Sign?
1. Enrolment Form	✓	✓
2. HCAI Insurer Terms and Conditions New This document has been updated to reflect that FSRA is the regulator, having assumed the regulatory functions of FSCO as of June 8, 2019. The updated Terms and Conditions are effective as of May 2, 2022.	✓	

#3 New Pop-Up Message for Facilities

- HCAI will now display a pop-up message to facilities if they enter the current date in the **Date of Accident** field during OCF creation via the web. This is intended to alert facilities to potential data entry errors and help improve auto-matching when the OCF is received by insurers.

The screenshot displays the 'Create OCF18' web interface. A dark grey pop-up message is centered over the form, asking: 'Are you sure the Date of Accident is today's date?'. The pop-up has 'OK' and 'Cancel' buttons. The background form is titled 'Create OCF18' and shows 'STEP 1' of a two-step process. It includes 'DELETE' and 'CANCEL' buttons. The 'Claim Identifier' section contains fields for 'Claim Number' (14), 'Policy Number' (14), and '* Date of Accident' (2022/03/07). The 'Plan Identifier' section shows 'OCF Type: 18', 'Date: 2022/03/07', 'Source: Web', 'OCF Effective Date: 2016/07/22', and 'Archival Status: Not Archived'. The 'Part 1: Applicant Information' section includes '* Date of Birth: 2000/03/01'. A 'HCAIinfo' button is visible in the top right corner.

Create OCF18

STEP 1 2

DELETED CANCEL

Are you sure the Date of Accident is today's date?

OK Cancel

Claim Identifier

Please provide the required claim details. Either the Claim Number or the Policy Number must be provided, as does the Date of Accident.

Claim Number: 14

Policy Number: 14

* Date of Accident: 2022/03/07

Plan Identifier

OCF Type: 18

Date: 2022/03/07

Source: Web

OCF Effective Date: 2016/07/22

Archival Status: Not Archived

Part 1: Applicant Information

Please provide all information requested. Values marked with an asterisk (*) are mandatory fields required for submission. Col disclosure of this information is subject to all applicable privacy legislation.

* Date of Birth: 2000/03/01

#4 Updated CCI and ICD-10-CA Codes

- The **CCI and ICD-10-CA codes** in HCAI will be updated to the 2021 versions of the Canadian Institute for Health Information's codes.

What's Next?

- **Keep checking [HCAIinfo](#)**—HCAI's dedicated eLearning resource site—for more information about Release 3.27