

HCAI Update

Date: April 18, 2013

System Release 3.9 – Phase 2

Release 3.9.2

The second phase of Release 3.9 will focus on system maintenance, internal enhancements and introducing archiving functionality.

Impact to Insurer Web Users...

Phase 2 involves minor enhancements to HCAI's search functionality related to the introduction of Ontario Claim Form (OCF) document archiving.

Impact to Integrating Insurers...

No schema changes are involved. Audit log enhancements will, however, result in new text values appearing (if/when applicable) in the <LogEntry> section of the <AuditInformation> node in the All-Data Extract.

Integrating Insurers are encouraged to test their system integration feeds and extracts against each upcoming release for risk mitigation purposes.

Planned HCAI System Unavailability

In preparation for the scheduled June 17, 2013 system release, the following system unavailability window is planned:

June 15 – June 16, 2013

- The HCAI system will be unavailable from **12:01 a.m. (ET) June 15th, 2013** and is expected to resume active status at **11:59 p.m. (ET) June 16th, 2013**.
- Every integrating Insurer and Health Care Facility must have all of its transactions successfully processed by **11:59 p.m. (ET) June 14th, 2013** if processing prior to system unavailability is expected.

OCF Document Archiving

Archiving is part of HCAI's comprehensive data management strategy. Specific conditions must be satisfied before an Ontario Claim Form (OCF) is archived.

When does archiving start?

As an automated process, HCAI's OCF archiving functionality will be available on June 17, 2013. However, OCF document archiving will be introduced using a phased approach beginning with OCFs submitted prior to February 1, 2011.

Impact to Web Users...

- Only adjudicated OCFs more than one year old qualify for archiving.
- Archived OCFs are in a "read-only" state.
- Archived OCFs are available via HCAI's search option(s).

Impact to Integrating Insurers...

- The introduction of archiving has minimal impact.
 - A new value will appear in the All Data Extract's *ArchivalStatus* field.

What's Next?

- A *Did You Know?* communication will be circulated next week discussing in detail the conditions for archiving OCF Plans and Invoices, as well as some of the related enhancements to HCAI's search functionality.
- An Insurer Town Hall discussing archiving and HCAI's plans for the rest of 2013 will be held on April 23, 2013.
- Email reminders about the June 15-16, 2013 system unavailability window will be provided over the following weeks.
- Current system status information is always available at the HCAI information website (HCAIinfo), www.hcaiinfo.ca.