

HCAI Update

Date: April 10, 2014
To: Health Care Facilities

System Release 3.11

HCAI will be implementing Release 3.11 on June 2, 2014.

Release 3.11 contains several improvements to user experience, such as helpful alerts when performing certain Facility Management changes, while also streamlining system functionality.

Additionally, the OCF-18 printed form will be updated according to recent regulatory changes by the [Financial Services Commission of Ontario](#).

- **System Enhancements**
 - The front page for the HCAI application, www.hcai.ca, has been redesigned.
 - New HCAI system alerts will appear for specific Facility Management changes.
 - Browser compatibility and security has been updated for www.hcai.ca.
 - The rarely-used Amend adjudication feature on the OCF-18 will be removed.
- **Regulatory Change**
 - The new version of the OCF-18 PDF (printed form), effective February 1, 2014, becomes available in Release 3.11.
 - [As noted previously](#), the language in the second question of Part 4 of the OCF-18 has changed to reflect the requirement for documentation.

Planned HCAI System Unavailability

In preparation for the scheduled June 2, 2014 system release, the following system unavailability window is planned:

May 31 – June 1, 2014

- The HCAI system will be unavailable from **12:01 a.m. (ET) May 31, 2014** and is expected to resume active status at **11:59 p.m. (ET) June 1, 2014**.
- Every Health Care Facility must have all of its integration transactions successfully processed by **11:59 p.m. (ET) May 30, 2014**.

System Enhancements

The following enhancements will be implemented as of June 2, 2014:

1. The front page for the HCAI application, www.hcai.ca, has been redesigned.
 - Links have been added to the application's front page to provide HCAI users with quick access to content at www.hcaiinfo.ca.
2. New HCAI system alerts will appear for specific Facility Management changes.
 - A pop-up alert will appear when saving an Authorizing Officer name change to advise the Facility this change will result in the Facility's 'Approved' status to become 'Not Approved'
 - An alert will appear above a Facility's 'End Date' if one has been added to inform the Health Care Facility of the impending deactivation of its account.
3. Browser compatibility and security has been updated for www.hcai.ca.
 - New web browser and operating system configurations have been tested, including compatibility with Internet Explorer 10, together with an upgrade to SSL 3.0 support.
4. Removal of the Amend adjudication feature for the OCF-18.
 - Following industry recommendation and as part of HCAI's commitment to providing a user experience marked by a responsive, high performing system, the "Amend" functionality has been removed.
 - Amend functionality will be removed using a phased approach.

More information about each of the above enhancements will be available via video and newsletter formats in the weeks prior to June 2, 2014.

Next Steps

- Ensure your organization is using a recommended web browser and operating system configuration when interacting with HCAI via www.hcai.ca.
- Watch the upcoming HCAI video about what's new with Release 3.11, available at www.hcaiinfo.ca in early May 2014.
- Inform your organization's HCAI users about what's included in HCAI System Release 3.11.