

# HCAI Update

Date: April 9, 2015  
To: Health Care Facilities

---

## System Release 3.13

HCAI's spring system release, Release 3.13, will be available on June 1, 2015.

Release 3.13 includes changes related to the Ontario government's service provider licensing regime, enhancements to the HCAI web application ([www.hcai.ca](http://www.hcai.ca)), and improvements to HCAI functionality.

- ***New OCF Versions***
  - New versions of the OCF-18, OCF-21B and OCF-21C are being introduced.
    - OCF draft accessibility will be affected.
- ***Enhancements to the HCAI Web Application***
  - Treatment and intervention code sets will be updated.
  - Updated adjudication reason codes will be available for use by insurers.
  - The OCF-18 and OCF-21B/C have been modified to simplify communication about adjudication decisions between adjusters and facilities.
  - Additional payee question will be included on the OCF-21B/C.
  - Following industry review, the OCF-9 is being updated.
- ***Improvements to HCAI Functionality***
  - The rarely used Pending feature for the OCF-18 and OCF-21B/C is being removed.
  - The duplicate "Make Cheque Payable to" field will be removed from the *Additional Information* section of the OCF-21B/C.

## Planned HCAI System Unavailability

In preparation for the scheduled June 1, 2015 system release, the following system unavailability window is planned:

### May 29 – June 1, 2015

- The HCAI system will be unavailable from **5:00 p.m. (ET) May 29, 2015** and is expected to resume active status at **8:00 a.m. (ET) June 1, 2015**.
- Every Health Care Facility must have all of its transactions successfully processed by **4:59 p.m. (ET) May 29, 2015**.

## What's changing?

### *New OCF Versions*

- New versions of the OCF-18, OCF-21B and OCF-21C are being introduced
  - Drafts last modified or saved before November 1, 2014, will no longer be usable.
  - Drafts created or last modified after Release 3.12's November 1<sup>st</sup> date can still be used.

### *Enhancements to the HCAI Web Application*

- Treatment and intervention code sets will be updated.
  - The 2015 versions of the ICD-10-CA and CCI code sets will be available for selection.
  - GAP and MIG codes have been altered to better suit facility requirements.
- The OCF-18 and OCF-21B/C will be modified to simplify communication about adjudication decisions between adjusters and facilities.
  - Space will be available for adjusters to communicate and explain the reasons they select in support of their adjudication decisions.
- Part 4 of the OCF-21B/C now asks, "Is the payee the health care facility?"
  - If 'No' is selected, the Insurer must pay the Claimant directly.
- Following industry recommendation, the OCF-9 has been updated.
  - Now called the *Explanation of Benefits* (EOB), this form will better enable communication between facilities and insurers about adjudication decisions.

### *Improvements to HCAI Functionality*

- The Pending feature for the OCF-18 and -21B/C is being removed.
  - In accord with SABS s38.8 and following industry recommendation, "Pending" functionality is being removed using a phased approach.
- The duplicate "Make Cheque Payable to" field will be removed from the *Additional Information* section of the OCF-21B/C.

## What's next?

- Open and re-save any OCF drafts last modified or saved prior to November 1, 2014.
- **Inform your Health Care Facility's HCAI users** about what's included in HCAI System Release 3.13.
- If your Health Care Facility has not already done so, **complete your [service provider licence application](#)**. FSCO has made an online [public registry](#) of all licensed service providers available.