

HCAI Update

Date: September 10, 2015
To: Health Care Facilities

System Release 3.14

HCAI's fall 2015 system release, Release 3.14, will be available on November 2.

Release 3.14 includes enhancements to the HCAI web application (www.hcai.ca), and updates to HCAI's Terms & Conditions.

Planned HCAI System Unavailability

In preparation for Release 3.14, the following system unavailability window is planned:

October 30 – November 2, 2015

- The HCAI system will be unavailable from **5:00 p.m. (ET) October 30, 2015** and is expected to resume active status at **8:00 a.m. (ET) November 2, 2015**.
- Every health care facility must have all of its transactions successfully processed by **4:59 p.m. (ET) October 30, 2015**.

What's changing?

- The Facility Name field has been enlarged from 50 to 200 characters to ensure facilities can enter their full name as it appears for service provider licensing.
- The "Osteopath" profession is updated to "Osteopathic Manual Practitioner" to better reflect the unregulated version of this profession.
- HCAI will validate that a current user with the appropriate role exists before allowing a change to the Authorizing Officer.
- The rarely-used 'Withdraw' feature will be removed.
- As previously communicated, HCAI's Terms & Conditions, as well as the Provider Agreement forms, have been updated to increase document retention requirements from three (3) to six (6) years.

What's next?

Ensure your facility uses a [recommended web browser and operating system configuration](#) when interacting with HCAI via www.hcai.ca.