

HCAI Update

Date: January 29, 2015
To: Health Care Facilities

HCAI 2015, the Year Ahead

2015 will contain two planned HCAI system releases: Release 3.13 and Release 3.14

- **Spring Release**
 - Release 3.13 will include modifications related to the Ontario government's service provider licensing regime, user interface updates to the HCAI web application (www.hcai.ca), and improvements to HCAI functionality.
- **Fall Release**
 - Release 3.14 is expected to concentrate on HCAI system enhancements, and may include regulatory changes as requested by the [Financial Services Commission of Ontario \(FSCO\)](#).

Both HCAI's Health Care Facility community and HCAI's Practice Management (PMS) Vendor community will be affected by the changes in R 3.13 and R3.14.

- **Health Care Facilities**
 - Facilities can expect several system improvements and other user interface changes to www.hcai.ca. Communications describing these changes will be distributed in the weeks preceding Release 3.13's implementation.
- **PMS Vendors**
 - Changes to HCAI's schemas are included in Release 3.13. Documentation discussing these changes will soon be made available, together with details about the upcoming PMS Vendor Town Hall meeting.

Planned HCAI System Unavailability

To prepare for the implementation of both Release 3.13 and Release 3.14, two system unavailability windows are expected. Announcements regarding the dates of these windows are forthcoming.

Service Provider Licensing

Effective December 1, 2014, FSCO successfully implemented service provider licensing. As of the end of 2014, **licensed health care facilities represented 93% of total invoice dollar volume in HCAI.**

- **Not yet licensed?**
 - If your facility is not yet licensed, visit FSCO's [Service Providers](#) website and apply for your licence today.
 - Resources about the HCAI-related information required for service provider licensing can be found at the HCAI information website, HCAIinfo (www.hcaiinfo.ca), specifically within the [Service Provider Licensing](#) section of the [Related Initiatives](#) portal.
- **Business Process Change –Unlicensed Facilities**
 - Unlicensed facilities or those facilities billing insurers outside their licensed dates of service must submit the OCF-21 to the insurer via HCAI, then a printed copy of the HCAI-validated OCF-21 must be submitted to the insurer by the patient. Cheques payable would then be sent directly to the patient.
 - Two learning aids are available to help unlicensed facilities navigate the business process change successfully:
 - I. [Business Process Change eLearning video](#)
 - See how the process change affects unlicensed and licensed health care facilities
 - II. [Business Process Change Guide](#)
 - OCF-21 submission process flow diagrams for both licensed and unlicensed facilities

What's Next?

- Further information regarding Release 3.13 and Release 3.14 will be distributed ahead of each release to describe specific user interface or regulatory-driven changes.
- Current HCAI system status information is always available at the [HCAIinfo website](#), www.hcaiinfo.ca.