

HCAI Update

Date: September 5, 2012

Changes to HCAI in 2012

HCAI is currently preparing to implement the second regulatory change outlined in the Financial Services Commission of Ontario's [HCAI July 2012 Guideline](#).

On November 1st, 2012, in response to the request for more data, changes will be made to the "Reimbursable Fees within the Minor Injury Guideline or Pre-Approved Framework" section of the OCF-21C and new rules will be enforced for the OCF-18 and OCF-21B.

The final preparatory stages for the implementation of HCAI Release 3.8 are underway. The rest of this bulletin contains the related information every Insurer must be aware of in preparation for the upcoming change.

Planned HCAI System Unavailability*

Two separate system unavailability windows are planned for HCAI Release 3.8's implementation:

1. October 13 – 14, 2012*

- The HCAI system will be unavailable from **12:01 a.m. (ET) October 13th, 2012** and is expected to resume active status at **12:00 a.m. (ET) October 15th, 2012**.

2. October 31 – November 1, 2012*

- The HCAI system will be unavailable from **5:01 p.m. (ET) October 31st, 2012** and is expected to resume active status at **8:00 a.m. (ET) November 1, 2012**.

*Every integrating Insurer must have all of its transactions successfully processed before the system is unavailable. As indicated in the HCAI July 2012 Guideline, new processing rules apply as of 8:00 a.m. (ET) November 1, 2012.

November 1st, 2012 – What’s changing?

New rules will be enforced by the HCAI system for OCF submissions.

OCF-21C...

- In Part 7: Reimbursable fees within the MIG or PAF:
 - A ‘First Date of Service’ field has been added, as well as a new ‘Provider Reference’ field in which at least one Provider reference must be entered.
 - The ‘Code Selection’ screen will only allow selection of MIG and PAF codes.

OCF-18 and OCF-21B...

- In Part 12: Reimbursable Goods and Services:
 - Health Care Facilities will no longer be able to enter MIG and PAF codes.

What do these changes mean to me?

The information below was shared with the Insurer User Group and integrating Insurer community:

Claims Business Users...

- MIG and PAF codes will only be able to be entered on the OCF-23 and OCF- 21C
- Additional information will be included for OCF-21C submissions:
 - the date that the treatment block commenced; and
 - the Profession(s) of the Provider(s) who supplied the treatment.
 - OCF-21C submissions will support a maximum of 3 provider references for each line item on Part 7.

Integrating Insurers...

- Effective November 1, 2012, HCAI will support a new schema version of OCF-21C (Version 4.0).
 - The new version will affect the “Reimbursable Fees within the Minor Injury Guideline or Pre-Approved Framework” section of the OCF-21C.
 - A “First Date of Service” field and Provider Reference nodes will be added to each line item in Part 7.
- Further information has been made available for Insurers to alter their integrated business processes and to enable testing of the new schema.

What’s Next?

Over the next several weeks, information via Newsletter and video will be provided to:

- remind the HCAI community that FSCO’s [HCAI July 2012 Guideline](#) has changes that will take effect on November 1, 2012; and
- prepare your organization for the upcoming system changes and corresponding system unavailability windows.

Current system status information is always available at www.hcaiinfo.ca.