

HCAI Update

Date: September 10, 2013
To: Insurers

System Release 3.10

Release 3.10

HCAI Release 3.10 will be implemented on November 4, 2013 to address regulatory changes requested by the Financial Services Commission of Ontario (FSCO).

- Effective November 4, 2013, Acupuncturists, Kinesiologists and Traditional Chinese Medical Practitioners (TCMPs) will be recognized as Regulated Health Professionals in the HCAI system.
- Changes to HCAI's schema have been made. Included in these changes are:
 - functionality for newly regulated health professions,
 - the foundation for Health Care Facility licensing,
 - minor schema modifications.

Planned HCAI System Unavailability

In preparation for the scheduled November 4, 2013 system release, the following system unavailability window is planned:

November 2 – 3, 2013

- The HCAI system will be unavailable from **12:01 a.m. (ET) November 2nd, 2013**, and is expected to resume active status at **11:59 p.m. (ET) November 3rd, 2013**.
- Every Health Care Facility must have all of its transactions successfully processed by **11:59 p.m. (ET) November 1st, 2013**, if processing prior to system unavailability is expected.

New Regulated Health Professionals

By designating Acupuncturists, Kinesiologists and TCMPs as Regulated Health Professionals, the Ontario Government's Ministry of Health and Long Term Care has impacted how these professions are treated in HCAI.

Impact to Web Users...

- Acupuncturists, Kinesiologists and TCMPs will be able to sign Part 5 of the OCF-18.
- Health Care Facilities with an Acupuncturist, Kinesiologist or TCMP providing treatment goods and/or services at their Facility must create a new Provider record for this individual.
 - This Provider record must include the new "regulated" version of the profession listing as specified in HCAI.
 - Once applied to the Provider record, the individual is able to sign Part 5 of the OCF-18.

Impact to Integrating Insurers...

- The schema has been updated to accommodate the three professions noted above and four additional health professions in 2014.
- Acupuncturists, Kinesiologists and TCMPs will be added to the Professions list in HCAI as Regulated Health Professions.
- Acupuncturist and Kinesiologist records that already exist in HCAI will remain as unregulated.

What's Next?

To enable advance understanding of the Release 3.10 changes, the following communications are planned:

- **September 24**, informational video about Release 3.10 changes.
- **October 3**, video showing the Release 3.10 changes to the HCAI web application, www.hcai.ca.
- **October 28**, newsletter discussing the role of signatures, Ontario Claim Forms and Regulated Health Professionals in HCAI.

Current system status information is always available at the HCAI information website (HCAIinfo), www.hcaiinfo.ca.